

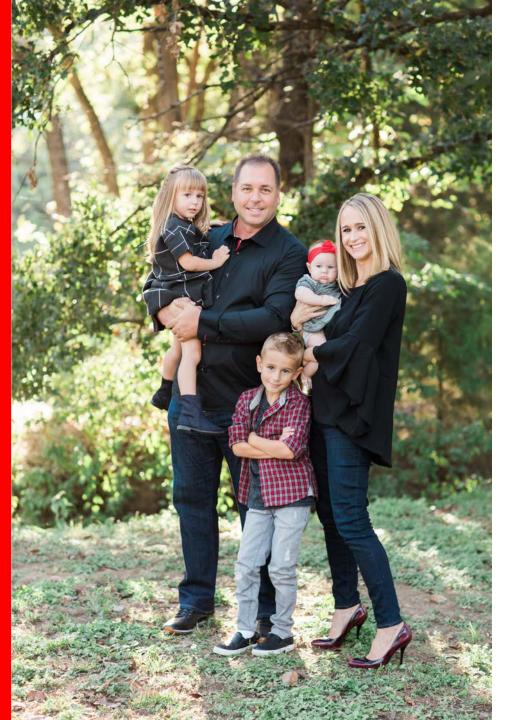
Craft Killer Tweets that Leap Out in a Crowded Stream

Krisleigh Hoermann

Director of Marketing, Institute for Precision Cardiovascular Medicine American Heart Association







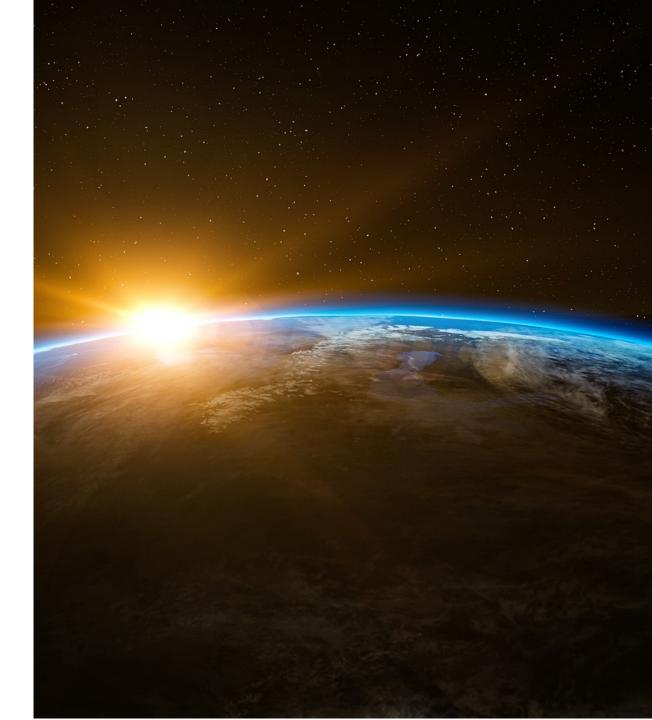
It's nice to meet you

- Krisleigh Hoermann | Director of Marketing, Institute for Precision Cardiovascular Medicine | American Heart Association
- 7 years at AHA/ASA (with a sabbatical working in technology)
- Prior PR/social media to a variety of industries including nonprofit, healthcare, event, retail, energy and finance
- Grew up #volunteering
- #Passionate about using social media to create connections





It's a brave new world



Tell better stories.

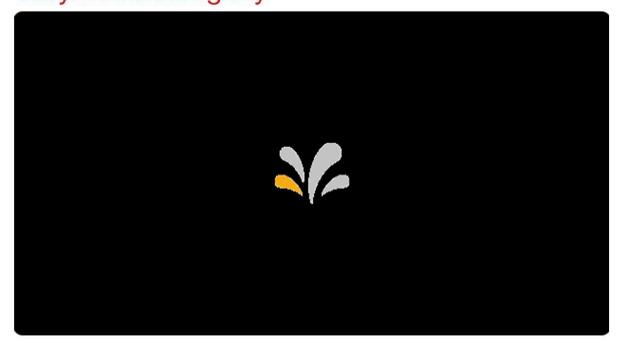








Help build healthier lives for the future. Create your legacy by joining My Research Legacy[™] spr.ly/60148G9rw. #myresearchlegacy



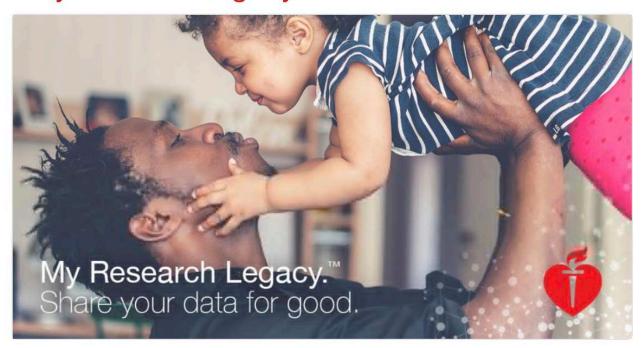


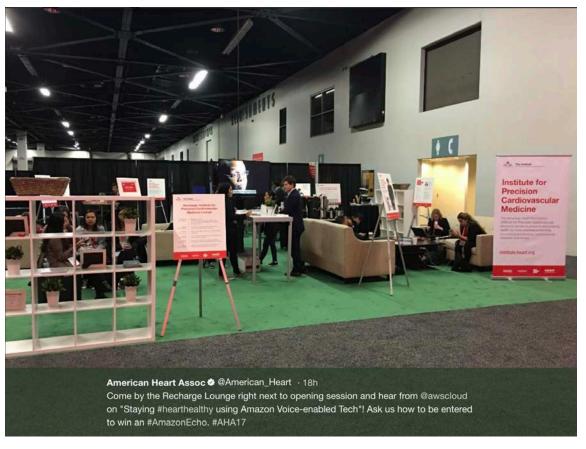






Make a difference by donating your data. Researchers need your help to end heart disease & stroke. spr.ly/60128YaGm #MyResearchLegacy









Follow

Wonderful to see past AHA Chairman & lifelong advocate @alroyse at Bringing Science to Life #AHA17! Thank you for sharing my passion for #MyResearchLegacy! @AHAPugetSound



@KrisleighH | @American_Heart | #SocialShakeUp

Let your community speak for itself





Let's talk about your community







To start

Set your objectives
Use Twitter Insights for a basic view of your current community

Listen for

Super fans
Influencers
Event Tweeters





Country: United States

Create new campaign >



IMAGE

OVERVIEW
Top interest

Comedy (Movies and television)

All Twitter users

+Add comparison audience

DEMOGRAPHICS
Top language

Persona: All Twitter

Top lifestyle type
Online buyers

Add more filters

Top buying style
Quick & easy

CONSUMER BEHAVIOR

MOBILE FOOTPRINT
Top wireless carrier
AT&T

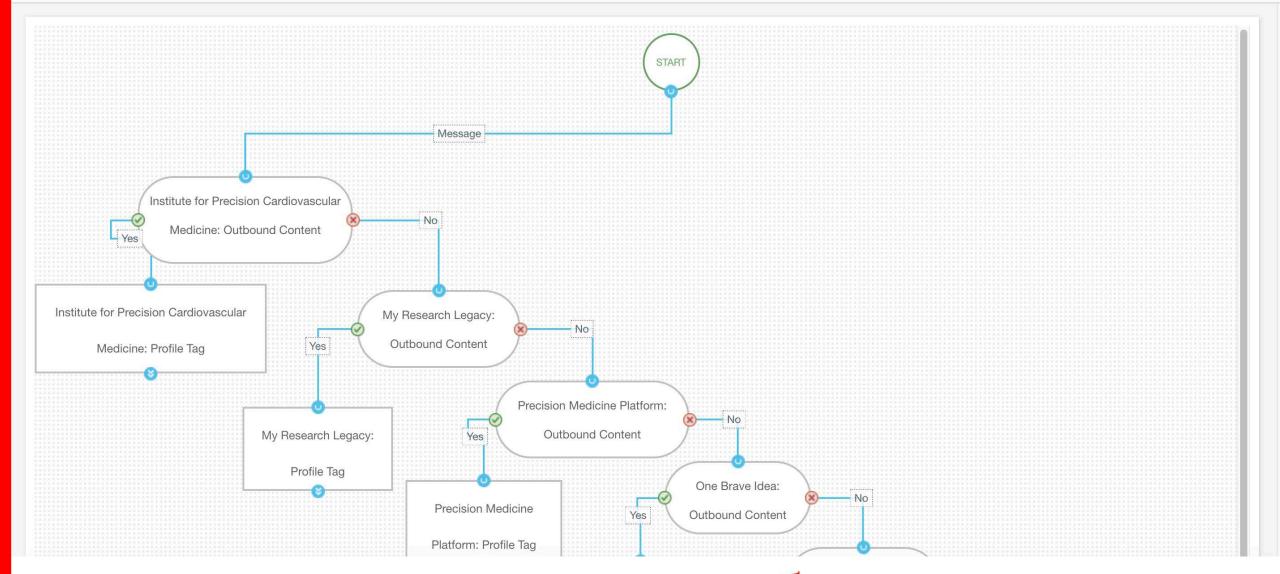
Use Twitter Insights

English

Target with Twitter
Ads or your
engagement
platform's ad portal











Replying to @MarfMom

Thanks for sharing! We're honored to have your support, Maya!





Looking back

- Go long!
- Share stories that are authentic with your community
- Let your community speak for itself
- Know your audience
- Act on those insights

Tools we use

- Sprinklr
- Twitter Ads
- Twitter Insights
- Canva (for quick and easy images)
- iMovie app (for quick and easy videos)





Thank you



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